

RANGYA HOTEL POLICIES

General:

Check-In: 2:00 p.m.

Check-Out: 12:00 p.m.

Arrival: Person checking in must be an adult (18 years or older) and present a valid government-issued I.D. to the reception staff.

Pet Policy: No pets allowed.

Guests and Cancellations:

Additional Guests: Please refer to our rates page for additional guest fees.

Cancellation Policy: Cancellations must be made before 12:00 p.m. twenty four hours prior to the date of arrival to avoid a charge of one night's room.

Fees:

Payment: Payment for entire stay duration is due upon arrival and will be requested during check-in. Please note that we only accept cash at this time.

Estimated Taxes: All taxes are included in room rates.

No-Smoking Policy: All rooms, balconies, and hotel interiors are strictly non-smoking. A cleaning fee of P18,500.00 will be billed to occupant's account if smoking occurs in these areas.

Damage Policy: Damages incurred to hotel property due to the actions/negligence of occupant or guests of the occupant will result in restoration/cleaning/repair fees billed to the occupant's account. The fees may vary depending on the type and amount of restorative measures necessary to replace damaged property.

Bedding, Towels, and Linens: In addition to the Damage Policy, there will be a minimum of P4000.00 charged to the occupant's account for any excessive soiling or damaging stains found on bedding, towels, linens, and room decor. The occupant may also be charged fully for any room nights lost as a result of hotel property replacement due to the above conditions.

Key Replacement: There will be a charge of P1500.00 billed to the occupant's account if a room key is lost or damaged.

Property Loss or Damage: Rangya Hotel will not assume any responsibility for the damage or loss of any occupant articles or property left in any area of the hotel prior to, during, or after the stay.

Facilities:

Noise: Noise levels must remain at reasonable levels 24 hours/day so as not to disturb other guests. A strict quiet period is enforced after 11:00 p.m. Rangya Hotel reserves the right to eject occupants and guests who violate this policy without refund.

Internet and Wi-Fi: Wi-Fi is available in public areas such as the lobby. Portable Wi-Fi units are available to rent for use in the occupant's room only and may not leave the hotel premises; a refundable deposit of P2000.00 must be left with hotel staff upon rental.

Continental Breakfast: Complimentary breakfast is available from 7:00-10:00 a.m. in the lobby.

Parking: One complimentary parking spot is included with each room. Parking for additional vehicles will be billed to the occupant's account at P500.00 per vehicle per day, payable in advance. Parking spaces are limited and subject to availability; reservation of a room does not guarantee a complimentary spot.

Security: Occupant and guest safety are of utmost importance to Rangya Hotel. With this in mind, occupants are asked to ensure their room door is locked at all times, whether in or out of the hotel. Additionally, room doors should not be opened for any stranger. If suspicious activity is seen, occupants are asked to contact the front desk immediately.

Agreement:

By booking a reservation at Rangya Hotel, the occupant agrees to the aforementioned terms and conditions. If the occupant does not agree, please contact hotel staff at +63-936-921-3094 or frontdesk@rangyahotel.com.

Privacy Policy: Rangya Hotel will not store the personal, identifiable, or financial information of occupants and guests. We do not share this information with any other party or organization.

We do not participate or operate email campaigns.